

VILLAGE OF BREWSTER

INCORPORATED 189

JAMES J. SCHOENIG, MAYOR CHRISTINE PICCINI, DEPUTY MAYOR

TRUSTEES: | TOM BOISSONNAULT | MARY BRYDE | GEORGE GASPAR

July 9, 2020

CLERK & TREASURER
MICHELLE CHIUDINA

To Residents, Business Owners and Outside Water Users,

DEPUTY CLERK-TREASURER
DONNA MILAZZO

The Village of Brewster would like to inform all water users that the bills that were sent out on July 1, 2020 are incorrect, but please know that this mistake will be remediated.

HIGHWAY SUPERINTENDENT
DOMENIC CONSENTINO

As many of you have noticed, we have a new bill layout as designed by our new program that we are using for billings. This new software is similar to our old software, but is still in the development stages as we continue to work to move all of our processes to a cloud-based server.

VILLAGE COUNSEL ANTHONY MOLÉ GREG FOLCHETTI

POLICE COMMISSIONER
JAMES J. SCHOENIG

POLICE CHIEF
JOHN DEL GARDO

PLANNING BOARD CHAIR RICK LOWELL

> ZONING BOARD OF APPEALS CHAIR TODD GIANGUZZI

With that being said, there was an oversight in the water billing and all residents were charged the new rates for water from the previous reading date of March to April 15, 2020, which should not have happened. The new rates were put into place on April 15, 2020 and the usage prior to that date should have been charged at the old rate.

After working with the programmers on this issue, we are able to give a credit to all water bills that are due August 3, 2020, for the water used, that should have been charged at the old rate. If you have already paid your bill, you will receive a credit on your October water bill for that amount. If you have not paid your bill, you may contact the Village Office for your new bill amount or you may choose to receive a credit on your next bill.

If you would like a breakdown of the calculations for the bills, please contact the Village Office at 845-279-3760 or email the Village Clerk at mchiudina@brewstervillage-ny.gov.

The Village of Brewster Offices apologize for the error and the confusion it caused this community. We are all suffering in different ways and the most important notion to remember is that we are all in this together. I, as Village Clerk, apologize for this oversight and would like to assure the public that this will not happen again.

Thank you for your cooperation in this matter.

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50 MAIN STREET BREWSTER, NY 10509 PUTNAM COUNTY TEL: 845.279.3760 FAX: 845.278.7653

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Sincerely,

Michelle Chiudina

Village Clerk & Treasurer